

GPEN Privacy Sweep 2016 – Final Results

Total number of devices/companies looked at: 314

Total number of DPAs who submitted results: 25

Indicators	Percentage
1. Number of devices/companies whose privacy communications failed to explain to users how their personal information was collected, used and disclosed	59%
2. Number of devices/companies that failed to inform users about how personal information collected by the device is stored and whether they had implemented safeguards to prevent loss of data	68%
3. Number of devices/companies whose privacy communications failed to provide contact details for users with privacy-related concerns	38%
4. Number of devices/companies who failed to explain how a user could delete their personal information	72%
5. Number of companies who failed to provide a timely, adequate and clear response	43%
Collection, use and disclosure	Percentage
Number of devices/companies whose privacy communications were not specific to the device	69%
Number of companies who indicated personal data would be disclosed to third parties	54%
Number of devices/companies who failed to say if they disclosed data	48%
Number of devices/companies who failed to advise about default settings	86%
Number of devices which collected the following information on either a mandatory or optional basis	Percentage
Name	84%
Username	54%
Address	53%
Phone number	55%
Email address	83%
DOB/Age	64%
Location	68%
Photo/video/audio file	41%
Unique device identifier	61%
Medical details *	23%
Weight/height *	45%
Health/fitness info (e.g. heartrate) *	50%
Storage of data	Percentage
Number of companies who failed to advise whether data was stored in an encrypted format	68%
Number of devices/companies who failed to mention	49%

security safeguards	
Deletion of data	
Number of companies that included information about tools to help users clear the device of personal data when they come to sell it	17%
Number of companies that included information about tools to help users wipe their data remotely, should they lose their device	13%

**Note: This information mainly related to medical devices and health/fitness-related devices.*

Participants in the 2016 Sweep

Results were submitted by the following agencies:

Albania	<i>Information and Data Protection Commissioner</i>
Australia	<i>Office of the Australian Information Commissioner</i>
Australia, Victoria	<i>Office of the Commissioner for Privacy and Data Protection(CPDP)</i>
Canada	<i>Office of the Privacy Commissioner of Canada</i>
Canada, Alberta	<i>Office of the Information and Privacy Commissioner of Alberta</i>
Canada, British Columbia	<i>Office of the Information and Privacy Commissioner for British Columbia</i>
Canada, Nova Scotia	<i>Office of the Information and Privacy Commissioner for Nova Scotia</i>
Canada, Ontario	<i>Office of the Information & Privacy Commissioner, Ontario, Canada</i>
China, Hong Kong	<i>Office of the Privacy Commissioner for Personal Data, Hong Kong</i>
Colombia	<i>Superintendence of Industry and Commerce of Colombia</i>
Estonia	<i>Estonian Data Protection Inspectorate</i>
France	<i>Commission Nationale de l'Informatique et des Libertés</i>
Germany, Baden-Württemberg	<i>State Commissioner for Data Protection Baden-Württemberg</i>
Germany, Bavaria	<i>Data Protection Supervisory Authority of Bavaria</i>
Germany, Hessen	<i>Data Protection Commissioner of Hessen</i>
Gibraltar	<i>Gibraltar Regulatory Authority</i>
Ireland	<i>Office of the Data Protection Commissioner</i>
Israel	<i>Israeli Law, Information and Technology Authority</i>
Italy	<i>Garante per la protezione dei dati personali (Italian Data Protection Authority)</i>
Mexico	<i>Federal Institute for Access to Information and Data Protection</i>
New Zealand	<i>Office of the Privacy Commissioner</i>
Norway	<i>Norwegian Data Protection Authority</i>
Singapore	<i>Personal Data Protection Commission</i>
United Kingdom	<i>Information Commissioner's Office</i>
USA	<i>Federal Trade Commission</i>